

Mobile MedCert PLLC

Practice Policies

We want to provide safe and accurate medical examinations, as well as a positive client experience. Our policies are designed to ensure safe, fair, and ethical business practices.

Examination Prices

- A single DOT Medical Exam costs \$125
- Scheduling 5+ exams on the same day in the same location qualifies for a 20% discount in total cost (one invoice is created for all 5+ exams, they cannot be invoiced separately).
- Scheduling 10+ exams on the same day in the same location qualifies for additional discounts and may vary based on event, location and the number of exams needed. Please contact us for a total price.

Payment Collection

- All payments are due at the time of booking confirmation unless otherwise discussed and documented with the practice
- Payment must be submitted via electronic invoice; receipts will be provided
 - We accept Visa, Mastercard, American Express and Discover
 - Cashier's checks may be considered if discussed and documented with practice
 - We do not accept cash, Venmo, Cash-app or Zelle and apologize for any inconvenience

Terms and Conditions

We reserve the right to decline to schedule or perform a medical examination for anyone when doing so is necessary to maintain a safe, respectful and professional environment.

In accordance with federal and state laws we do not discriminate based on race, color, religion, sex, national origin, disability, age, or any other lawfully protected characteristic or identity.

In some cases, drivers may present with complex medical histories or conditions that require additional evaluation, specialty resources, or multidisciplinary occupational health support. If we believe a driver would be better served by a larger practice or specialized occupational health facility, we may recommend such in order to ensure the driver a comprehensive evaluation and timely certification processing. Our priority is to ensure every driver receives an accurate, fair, timely and FMCSA-compliant medical determination.

Based on our interpretation of the Medical Examiner's Handbook, and in accordance with the American College of Occupational and Environmental Medicine guidelines for safety-sensitive jobs (Appendix 4), we will not certify a driver who takes an opioid medication, even if it is prescribed by a medical professional.

A full standard operating procedure manual with a complete list of policies and procedures is available upon request. Please send requests to info@mobilemedcert.com.

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